

OEM Support/Application Engineer

Brief

Working as part of the OEM Sales team provide technical support to the existing and new OEM customers for both existing and new product developments.

Outline

RDS Technology has a long history in the supply of electronics to the Agricultural and Industrial markets. RDS develops and manufacturers systems for many Original Equipment Manufacturers (OEMs) in the agricultural sector, which includes seeding, spreading, spraying, yield monitoring, baling, wrapping etc. With electronics being a key item to increase machine efficiency and productivity the interest in our products is ever increasing and so a new member to the OEM Sales team is required to assist with this growth opportunity. Add to this that RDS is now the newest member to the Topcon Positioning Group and the future looks extremely positive.

Key duties

- Operate with existing OEM Sales team to provide technical support with existing OEM customers
- Work with both OEM customer and engineering at RDS to specify, test and provide new developments
- Provide technical training to the OEM customer

Qualifications/Skills

- Educated to HND or degree level in an Agricultural Engineering/Farm Mechanisation
- Work experience with an agricultural manufacturer or dealer is preferable but not essential
- Good technical knowledge of farm equipment and general farming practices
- Basic electronics knowledge (good but not essential)
- Basic computer skills i.e. Outlook, Word, Excel etc
- Ability to communicate clearly and concisely, both verbally and in writing
- Effective listening skills
- Confidence to talk/present with a range of people i.e. tractor driver to Sales Director
- Basic mechanical 'hands-on' skills to assist with system installations and subsequent testing
- Clean driving licence

Key Competencies

- Customer focused attitude
- Ability to work on own initiative but equally recognize when to ask for assistance
- Listen, understand and communicate solutions to problems

Conditions

- Work will be predominantly office based @ RDS
- Travel will be required both in UK and overseas

If you have further questions or would like to apply for this position please contact Paul Kotz (p.kotz@rdstec.com). Applications to include cover letter explaining why you would be suitable for this position along with a copy of your CV.

Closing date for applications Friday 29th May.